

# VA Homeless Programs



## National Call Center for Homeless Veterans

### Free Help for Homeless Veterans

Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

### Who Can Call



- Veterans who are homeless or at risk of homelessness
- Family members, friends and supporters calling on behalf of Veterans
- VA Medical Centers and other VA facilities and staff
- Federal, state and local partners
- Community agencies and providers who serve Veterans who are homeless

### Why Make the Call to 1-877-4AID VET (877-424-3838)

- It's free and confidential

- You'll get access to trained VA counselors
- It's available 24 hours a day, 7 days a week
- You'll get information about VA homeless programs, health care and other services in your area

## **What Happens When Veterans Make the Call**

- A trained VA staff member asks a few questions to find out what you need
- Then, you're connected to the nearest VA staff person who can help

## **What Happens When Others Make the Call**

- Family members and non-VA providers receive information about available homeless programs and services
- They can keep their information confidential or leave contact information so staff can follow up

## **Learn More**

- Locate the [nearest VA facility](#)
- Access more resources via VA's [National Resource Directory](#) website
- Visit VA's [homeless Veterans website](#) for more information